ISO 9001:2015 Implementation Training Course Details

January 1, 2019

Overview

The 2-Day ISO 9001 Implementation training course provides a systematic look into the ISO 9001:2015 Quality Management Systems – Requirements International Standard, focusing on two areas:

- The foundation of ISO 9001:2015 based on the common framework adopted by all ISO standards; and the High Level Structure (HLS), common text and common terminology.
- In depth overview of each clause of the ISO 9001:2015 standard, explaining what the standard says, what the standard means, how to apply the standard in the real world, and how to audit it.

This highly praised course was designed by Mireaux from its own experience, after being the first Consulting firm to upgrade its Quality Management System to the new ISO 9001:2015 version, back in October 2015.

The course is filled with practical exercises and real application examples, to help participants develop a hands-on understanding that will facilitate the implementation of a world-class Quality Management System.

Learning Objectives

At the end of the course, participants should have the knowledge and understanding of the following:

- The common framework of the ISO management system standards, including the High Level Structure
- How to apply the Process Approach to identify the organization's core and support processes
- The necessary steps to implement a brand new Quality Management System
- Each of the ISO 9001:2015 standard clause requirements
- Certification options

Prerequisites

The ISO 9001:2015 Implementation training course does not have any prerequisite courses.

For individuals with little or no previous knowledge of ISO 9001 or Quality Management Systems, who would like to maximize their knowledge, we recommend Mireaux's Fundamentals of Document Control class as a preamble and introduction to management systems.

Course Materials

Students receive comprehensive reference materials, including:

- Presentation information
- Workshop exercises
- Training copy of the standard

Summary Agenda

The topics in this course include:

- Background and History of ISO
- ISO Common Framework
- ISO Quality Management Principles
- The Process Approach
- Foundation of ISO 9001:2015
- Concepts and Terms
- Certification options
- Detail overview of the ISO 9001:2015 standard:
    - Clause 4: Context of the organization
    - Clause 5: Leadership
    - Clause 6: Planning
    - Clause 7: Support
    - Clause 8: Operation
    - Clause 9: Performance Evaluation
    - Clause 10: Improvement

Duration and Class Hours

The duration of this course is two days, as follows:

- Day 1 8:30 AM to 4:30 PM CST
- Day 2 8:30 AM to 4:30 PM CST

Test and Certificate

This course has:

- A practical examination, completed and graded at various stages throughout the duration of the class.
- A final test, completed and graded at the end of the class.

A Certificate of Completion is provided to all participants at the end of the class.